

## Title: Quality indicators in gastroscopy. Gastroscopy procedure

#### Authors:

Fernando Alberca de las Parras, Shirley Pérez Romero, Antonio Sánchez del Río, Julio López-Picazo, Javier Júdez Gutiérrez, Joaquín León Molina

DOI: 10.17235/reed.2019.6023/2018 Link: <u>PubMed (Epub ahead of print)</u>

Please cite this article as:

Alberca de las Parras Fernando, Pérez Romero Shirley, Sánchez del Río Antonio, López-Picazo Julio, Júdez Gutiérrez Javier, León Molina Joaquín. Quality indicators in gastroscopy. Gastroscopy procedure. Rev Esp Enferm Dig 2019. doi: 10.17235/reed.2019.6023/2018.



This is a PDF file of an unedited manuscript that has been accepted for publication. As a service to our customers we are providing this early version of the manuscript. The manuscript will undergo copyediting, typesetting, and review of the resulting proof before it is published in its final form. Please note that during the production process errors may be discovered which could affect the content, and all legal disclaimers that apply to the journal pertain.



#### ART. ESP. 6023 inglés

## Quality indicators in gastroscopy. Gastroscopy procedure

Shirley Pérez-Romero<sup>1</sup>, Fernando Alberca-de-las-Parras<sup>2</sup>, Antonio Sánchez-del-Río<sup>3</sup>, Julio López-Picazo<sup>1</sup>, Javier Júdez-Gutiérrez<sup>4</sup> and Joaquín León-Molina<sup>5</sup>

<sup>1</sup>Department of Quality of Care. Hospital Clínico Universitario Virgen de la Arrixaca. Murcia, Spain. <sup>2</sup>Department of Digestive Diseases. Hospital San Juan de Dios. Santa Cruz de Tenerife, Spain. <sup>3</sup>Endoscopy Unit. Servicio de Medicina de Aparato Digestivo. Hospital Clínico Universitario Virgen de la Arrixaca. Murcia, Spain. <sup>4</sup>Knowledge Management. Murcia, Spain. <sup>5</sup>Instituto Murciano de Investigacion Biosanitaria (IMIB) Virgen de la Arrixaca. Infirmary Group. Murcia, Spain

## Received: 05/11/2018

## Accepted: 12/04/2019

**Correspondence:** Fernando Alberca de las Parras. Department of Digestive Diseases. Hospital San Juan de Dios. Ctra. Santa Cruz Laguna, 53. 38009 Santa Cruz de Tenerife, Spain

#### ABSTRACT

Within the project "Quality indicators in digestive endoscopy", pioneered by the Spanish Society for Digestive Diseases (SEPD), the objective of this research is to suggest the structure, process, and results procedures and indicators necessary to implement and assess quality in the gastroscopy setting.

First, a chart was designed with the steps to be followed during a gastroscopy procedure. Secondly, a team of experts in care quality and/or endoscopy performed a qualitative review of the literature searching for quality indicators for endoscopic procedures, including gastroscopies. Finally, using a paired analysis approach, a selection of the literature obtained was undertaken.

For gastroscopy, a total of nine process indicators were identified (one preprocedure, eight intraprocedure). Evidence quality was assessed with the Grading of Recommendations Assessment, Development and Evaluation (GRADE) classification



scale.

Key words: Indicators. Gastroscopy. Endoscopy. Technique.

#### INTRODUCCIÓN

Attempts at care quality improvement have been ongoing for over 30 years, and are presently focused on the assessment of structure, process, and outcome indicators, as well as on the use of appropriate tools to offer enhanced services. Patient safety has increasingly become a focus of interest over the past few years because of adverse events and their impact on patient morbidity and mortality (1). Thus, as healthcare managers focus on improving patient safety, physicians participate in safety committees to analyze adverse events and design safer systems (2).

This need to provide safer, high-quality health care is never alien to endoscopy services. A quality endoscopic examination guarantees an appropriately indicated procedure to correctly achieve or rule out a clinically relevant diagnosis. When appropriate, the right endoscopic treatment is offered, always with the lowest risk possible. Meeting these standards implies awareness of the quality of the procedures involved, aiming at their improvement. Patient benefits increase with quality level as more procedures are performed with a correct indication and, therefore, a decrease in associated morbidity and mortality, costs are constrained, and a better service may be afforded (3).

According to this, it is crucial that continuous quality improvement programs be implemented, which require valid, reliable, evidence-based indicators. Consistent with this approach, the Sociedad Española de Patología Digestiva (SEPD) developed a project dealing with digestive endoscopy indicators that bore fruit in three prior reports, now rounded out with the present issue (4-6).

Under this perspective, the present study dealt with quality procedures and indicators for gastroduodenoscopy. The aim of this research was to propose both procedures and structure, process and outcome indicators in order to provide and assess quality in the gastroscopy setting.



#### METHODS

The study had two stages. The first stage involved gathering a multidisciplinary team based on the Hospital Clínico Universitario Virgen de la Arrixaca (HCUVA), which reviewed the literature and designed procedures for diagnostic gastroscopy, colonoscopy, and ERCP. In the second stage, team proposals were reviewed and analyzed by a panel of SEPD-selected experts until a final version was ready. Then fact sheets were developed for each of the indicators proposed.

#### Literature review and study selection strategies

Two literature review strategies were used: one for clinical practice guidelines (CPGs) and one for original papers and reviews. Digestive endoscopy CPGs were collected from three international sources (Agency for Healthcare Research and Quality [AHRQ], National Institute for Health and Care Excellence [NICE], Scottish Intercollegiate Guidelines Network [SIGN]) and one Spanish source (GuíaSalud), and also from reviews in the websites of major endoscopy and gastroenterology societies (American Society for Gastrointestinal Endoscopy [ASGE], American Gastroenterological Association [AGA], European Society of Gastrointestinal Endoscopy [ESGE], Spanish Society for Gastrointestinal Endoscopy [SEED], SEPD and Spanish Association of Gastroenterology [AEG]). Original articles were sought in the Web of Knowledge (WoK), PubMed, and Cochrane databases using the following search strategy: all documents dated between January 1, 2006 and August 10, 2016 containing any of the following descriptors: [Digestive endoscop\*, Gastrointestinal Endoscopy, Gastroscop\*, Oesophagoscop\*] together with [informed consent, quality, safety, (security), assessment, assurance, indicators, criteria]. Active filters included: clinical trial, controlled clinical trial, metaanalysis, randomized controlled trial, review, guideline, practice guideline, publication date from 2006/01/01 to 2016/08/10; humans; adults; language: English, Spanish). Furthermore, a literature review was undertaken of the original studies selected and included in the analysis, and of reported clinical guidelines and meta-analyses, with references previously unidentified but deemed of interest being selected. Once the search protocol was completed, all articles selected were separately reviewed and analyzed by two reviewers. Each reviewer screened studies using the following criteria:



a) the document includes recommendations on appropriate preparation, performance, and follow-up; and b) the document includes or suggests structure, process or outcome quality indicators. The studies selected by one reviewer were collated by the rest in order to decide on their definite selection or otherwise. In order to homogeneously assess every selected document, a table was constructed to include data on structure, process or outcome association, and whether such data were explicit. The table also included type of study (clinical trial, observational study, metaanalysis, etc.), identified as referring to gastroscopy.

#### Gastroscopy procedure design

Based on the literature selected and the authors' experience, activities required for each procedure were collected and sorted out. Regarding procedures common to any endoscopic study, the logical structural, functional and organizational differences between different digestive endoscopy units restricted their development to a minimum. Similarly, a description of specific techniques to be applied in specific scenarios was excluded, as it fell outside the scope of the intended goal. Results were charted as flow or parallel lines charts. Team proposals were reviewed and analyzed by a SEPD-appointed expert panel until a definite version was completed.

#### **Indicator design**

In order to obtain valid indicators, the quality of the available knowledge on the activities included in the procedures and the documents collected was assessed. This was carried out using the knowledge quality grading approach provided by the GRADE model. In the GRADE system, the quality of evidence is initially classified as high or low according to its origin in experimental or observational studies. Then, according to a number of considerations regarding items liable to increase or decrease baseline quality, a high, moderate, low or very low grade is assigned. In order to ensure reliability and facilitate estimations for the indicators selected in clinical units, each of them is accompanied by a fact sheet including: application setting (procedure[s] where it applies); designation; calculation formula; type of indicator according to Donabedian's model (7); temporal relationship with procedure (pre-procedure, intra-



procedure, post-procedure); quality dimension involved; rationale, exclusions and clarifications; and supporting level of evidence.

## **RESULTS AND DISCUSSION**

#### Search results

Selection started up by suppressing duplications; on analyzing title and/or abstract, studies were excluded when: poorly referenced; only in abstract form; unavailable; older than 2006; dealing with pediatric or veterinary subjects or non-digestive endoscopy; published in a language other than Spanish or English.

A total of 253 studies were included in the pairwise analysis; 117 underwent full-text assessment, including both randomized and nonrandomized clinical trials, as well as high-quality case series, reviews and meta-analyses. Of these, 41 studies on gastroduodenoscopy were reviewed.

## Esophagogastroduodenoscopy procedure

This has been shown in figure 1, where correlative steps may be described as follows:

- 1. Place patient in the appropriate position.
  - Left lateral decubitus.
  - Head in the neutral position, aided by a pillow.
  - When a venous access is required, the right arm should be preferably used.
  - Put a bite block in place.
- 2. Check that the endoscope is working properly.
  - Adequate, high-quality view.
  - Tip angulation.
  - Air and water.
  - Suction.
- 3. Lubricate the endoscope.
- 4. Hold tube at 30 cm.
- 5. Angulate tip to go over the tongue until the epiglottis is visualized.
- 6. Move tube to the side in order to reach the pharyngeal esophagus.
- 7. Advance past the cricopharyngeal sphincter (push, insufflate, swallow).

 If the patient is asleep, perform under direct vision using mild pressure and holding the endoscope by the insertion tube.

ISTA ESPAÑOLA DI

NFERMEDADES DIGESTIVA e Spanish Journal of Gastroenterolo

- 8. Advance to the esophagogastric junction.
  - Memorize findings without stopping tube advancement, leaving detailed exploration for the withdrawal phase.
- 9. Rotate tube counterclockwise.
- 10. Insufflate, aspirate until the greater curvature fold is visualized.
- 11. Angulate tip and advance with clockwise rotation at 90° until the antrum is seen.
- Memorize findings without stopping tube advancement, leaving detailed exploration for the withdrawal phase.
- 12. Advance towards the bulb with the antrum centered on the visual field.
- 13. Go past the pyloric ring.
- 14. Insufflate and withdraw as needed to visualize the bulb.
- 15. Reach the duodenal knee.
- 16. Rotate clockwise and angulate tip upwards to the right (see 2<sup>nd</sup> portion).
- 17. Identify and assess the papilla and surrounding area.
- 18. Assess the mucosa and submucosa, villi, and extrinsic compressions.
- 19. Locate any lesions and excise/biopsy as needed.
  - Ulcers:
    - Postbulbar: biopsy.
    - Non-postbulbar: postpone biopsy to stomach.
  - Suspicion of specific disease:
    - Always biopsy the bulb and 2<sup>nd</sup> duodenal portion.
- 20. J-maneuver to visualize the fundus, cardia and lesser curvature.
  - Insufflate and angulate tip 180°.
  - Hold the endoscope by the insertion tube.
  - Slow withdrawal + rotation.
- 21. Assess mucosa and submucosa, villi, and extrinsic compressions.
- 22. Locate any lesions and excise/biopsy as needed.
  - Ulcers:
    - Biopsy lesion.



- Search for *Helicobacter pylori*:
  - Biopsy body and antrum.
- Tumors:
  - Biopsy and record whether they are stenosing, as well as their relationships with other structures.
- Polyps:
  - Excise.

23. Slowly withdraw tube while aspirating to avoid vomiting.

- Ensure that the endoscope's tip has no angulation.
- 24. Assess length and competence of the cardia.
- 25. Assess mucosa and submucosa, motility and extrinsic compressions.
- 26. Locate any lesions, and excise/biopsy as needed.
  - Barrett:
    - Grade: Prague protocol.
    - Biopsy: Seattle protocol.
  - Reflux esophagitis:
    - Grade: Los Angeles classification.
  - Caustic esophagitis:
    - Grade: Zargar classification.
  - Varices:
    - Classify by size.
- 27. Withdraw tube completely.
- 28. Hand over to assistant for cleaning and preparation.

## Indicators

In order to direct ongoing efforts towards improving quality in endoscopy units, the present paper suggests a number of indicators that are deemed critical according to their clinical relevance, which is based on the fact that they vary significantly in clinical practice, and their measurement is feasible. A useful approach for endoscopists would be an initial assessment of their performance. Thus, efforts at quality improvement



might be oriented according to the results obtained with these indicators, and appropriate corrective measures might be implemented (8).

We need to remember that, within the GRADE system used to assess the evidence supporting these indicators, a "high" quality of evidence corresponds to well-designed randomized studies, which are scarce in this setting. As a consequence, evidence quality is polarized towards both extremes ("very high" or "low"), with high quality being primarily obtained from clinical guidelines. Thus, many selected indicators are consistent with them. Randomized studies with moderate quality of evidence, as well as other designs, are few.

Table 1 lists the indicators defined for gastroscopy.

## B-09. Drug prophylaxis

Definition and formula
Percentage of cases where appropriate drug prophylaxis is indicated
Numerator: 100 · cases with confirmed appropriate prophylaxis
Denominator: total cases with prophylaxis indication
Type, temporal relationship, quality dimension
Process - Pre-procedure - Safety
Evidence
High

As in our study, other recommendations (8) agree that the use of prophylactic drugs should be included in the pre-procedure assessment (9).

Drug prophylaxis is warranted in the following situations:

- Cirrhotic patients with acute upper GI bleeding: according to a Cochrane review of 12 studies, antibiotic prophylaxis reduces in these patients the risk of death, bacterial infection and rebleeding (10). Fluoroquinolones are currently recommended, but IV ceftriaxone may be of choice for patients with advanced cirrhosis in areas with high levels of resistance to quinolones (11-14).
- 2. Use of percutaneous endoscopic gastrostomy (PEG) tube: according to a Cochrane review of ten clinical trials, stoma infection rates decrease with



prophylaxis (15). The antibiotic used should cover infection by skin bacteria (e.g., IV cefazolin) and be administered 30 minutes before the procedure (16,17).

- 3. Use of proton pump inhibitors in bleeding peptic ulcer: therapy with IV PPIs prior to the procedure decreases the proportion of high-risk stigmata and the need for endoscopic treatment. Although a Cochrane review of six trials found no differences in mortality (18), its use is recommended since it improves lesion identification and endoscopic treatment (11).
- 4. Use of vasoactive drugs for bleeding varices: according to a meta-analysis of 30 clinical trials, the use of vasoactive medication is associated with lower mortality rates at one week and significant hemostasis improvements (19). No differences in effectiveness exist between vasoactive drugs (somatostatin, terlipressin, octeotride) (20).

The reference, goal or standard for this indicator in its various indications should be 100%.

B-10. Percentage of patients receiving fasting instructions prior to endoscopy

Definition and formula
Percentage of cases where patients are instructed to fast prior to endoscopy
Numerator: 100 $\cdot$ cases correctly instructed on the fasting period before endoscopy
Denominator: total non-emergency cases (including procedures not performed
because of lack of fasting)
Type, temporal relationship, quality dimension
Process - Pre-procedure - Effectiveness and safety
Evidence
Very low

Fasting should last for six hours regarding solids and two hours regarding water (21).

Emergency settings are excluded. The reference, goal or standard for this indicator in its various indications should be

95%.



## C-15. Complete examination

Definition and formulaPercentage of cases undergoing a complete examinationNumerator: 100 · cases where complete examination is documentedDenominator: total assessed casesType, temporal relationship, quality dimensionProcess - EffectivenessEvidenceLow

The exploration should include written texts describing the complete visualization of all organs from the upper esophageal sphincter to the second portion of the duodenum (esophagus, stomach, duodenum) (8). However, there is no agreement on the final point to be explored for an examination to be considered as complete, albeit the greater papilla has been suggested for that role (21). Given the increased incidence of cardia cancer, gastric retroflexion should also be included in the examination (22-24)

Presence of esophageal or gastric outlet obstruction is an exception for this indicator. Its reference is 100%.

## C-16. Procedure duration

Definition and formula

Duration of the entire endoscopic procedure from entry to exit through the mouth. Numerator:  $100 \cdot$  cases where a duration longer than seven minutes is reported Denominator: total assessed cases (with and without duration data)

Type, temporal relationship, quality dimension

Process - Effectiveness

Evidence

Very low



Seven minutes have been considered as the time necessary for appropriate gastroscopic assessment based on indirect studies (21,25).

## C-17. Biopsy taking

Definition and formula
Percentage of cases where biopsy samples are taken in patients with gastric ulcer,
gastric precancerous lesions, Barrett's esophagus or suspected celiac disease
Numerator: 100 · cases where required biopsy samples are taken
Denominator: total assessed cases with gastric ulcer, gastric precancerous lesions,
Barrett's esophagus or suspected celiac disease
Type, temporal relationship, quality dimension
Process - Effectiveness
Evidence
Moderate

Gastric ulcers: while the optimum number of samples and their type remain unclear (some authors suggest at least seven samples from the borders and the base) (26), biopsies are needed to assess potential malignity (27). An isolated biopsy may yield false negative results in up to 30% of cases. Biopsy may be delayed until a subsequent exploration in case of acute GI bleeding, provided this is accurately recorded in the report (8).

Gastric precancerous lesions (intestinal metaplasia and atrophic gastritis): for appropriate staging and follow-up, at least four biopsy samples are recommended from the greater and lesser curvatures at the antrum and body (in separate jars), as well as from visible lesions (28).

Barrett's esophagus: although endoscopy may suggest this condition, a positive diagnosis requires confirmation by pathology, which is also key to identify dysplasia (29) even though imaging tests play an increasingly important role in its identification. The optimum number of biopsies to monitor dysplasia and diagnose Barrett's esophagus remains unclear, but it is recommended that biopsy samples be collected from all four quadrants every 1-2 cm along the extension of the suspect tissue,



identifying each quadrant (Seattle protocol) and the specific samples obtained from suspect lesions (30-32).

Suspected celiac disease: small-bowel biopsies are useful for the diagnosis. They also may inform on the response to therapy. Given the patchy nature of this disease, 4-6 biopsy samples should be collected, including the duodenal bulb, in case of suspicion (33,34). Traditionally, samples were oriented on blotting paper to help pathologists measure villous atrophy, but this factor has lost significance *versus* intraepithelial lymphocytosis in terms of diagnostic value (35,36).

Tests performed for other types of patients are exceptions for this indicator, as are the potential revisions of previous cases within reasonable time limits.

Its reference, goal or standard is 100%.

## C-18. Barrett's esophagus measurement

Definition and formula
Percentage of cases where Barrett's esophagus extension is measured using the
Prague classification
Numerator: 100 $\cdot$ cases with documented circumferential and maximal length
measurement using the Prague classification
Denominator: total cases with Barrett's esophagus
Type, temporal relationship, quality dimension
Structure - Effectiveness
Evidence
Moderate

The risk of progression to dysplasia or cancer is related to the length of Barrett's esophagus. In this respect, the Prague classification (a validated, ubiquitous tool) considers the circumferential length (C) and maximal length (M) of the Barrett's segment (8,24,37-41).

Its reference, goal or standard is 100%.

# C-19. Description and location of bleeding lesions



Definition and formula

Percentage of cases where all identified bleeding lesions are described and located	
Numerator: 100 $\cdot$ cases where all identified bleeding lesions are described and locate	d
Denominator: total cases with identified bleeding lesions	
Type, temporal relationship, quality dimension	
Process - Effectiveness	
Evidence	
Low	

The first thing an endoscopist must do is find and define the bleeding site (8). In most patients, this may be located with a more or less careful examination (11), and should be described with sufficient detail as to facilitate its location in a subsequent endoscopic procedure. A detailed description of the lesion is also required (42), including information on signs associated with re-bleeding risk (43,44). Furthermore, re-bleeding risk has been associated with ulcer size and location on the posterior aspect of the bulb or lesser curvature of the stomach (45).

Several useful approaches have been suggested to better visualize bleeding sites, including use of prokinetics like erythromycin (46), proton pump inhibitors (18,47) and endoscopic movilization and removal of clots (11); however, gastric lavage before the procedure is ineffective (48). Erythromycin in a single 250-mg dose at least 30 minutes before endoscopy has proven cost-effective for improving endoscopic diagnosis (49). Reference, goal or standard > 80%.

## C-20. Approach to peptic ulcer

Definition and formula
Percentage of cases with a proper approach to peptic ulcer
Numerator: 100 $\cdot$ cases where lesion aspect is classified, and action is taken
accordingly
Denominator: total cases with identified peptic ulcer(s)
Type, temporal relationship, quality dimension
Process - Effectiveness

Evidence	
High	

The aspect of all ulcers must be categorized according to the Forrest classification (Table 2) (8,50), which seeks to relate endoscopic findings to bleeding risk (51). These signs provide prognostic information on the likeliness of re-bleeding, hence on the need for intervention and treatment approaches. Thus:

- Endoscopic hemostasis should be attempted for active bleeding ulcers (IA (jet) or IB (oozing)), and non-bleeding ulcers with visible vessels (IIA).
- In patients with adherent clots (IIB), vigorous irrigation with or without aspiration may identify underlying bleeding. When clots cannot be removed in this manner, the lesion may be re-categorized.
- Patients with hematin (IIB) and no bleeding lesions (III) are not treated and may be discharged.

In eligible patients, endoscopic hemostasis must be performed. Injected epinephrine is not enough and needs to be combined with other therapies (coagulation, clipping, etc.) in order to obtain better results (51-53). The fact that some sort of combined therapy was used must be recorded in the medical file. A meta-analysis of multiple trials (54) demonstrated that endoscopic treatment for these lesions dramatically reduced bleeding risk and need for surgery subsequently.

Reference, goal, or standard: 100%.

# C-21. Primary endoscopic hemostasis

Definition and formula
Percentage of cases where primary hemostasis is attempted after finding active
bleeding
Numerator: 100 $\cdot$ cases where attemps at primary endoscopic hemostasis and
outcomes have been recorded
Denominator: total cases with active bleeding
Type, temporal relationship, quality dimension
Outcome - Effectiveness

Evidence	
Low	

Prognosis in a patient with active bleeding partly depends upon the success of the initial intervention (8,45). Patients where hemostasis fails are more apt to require interventional radiology or surgery later, and also have higher mortality rates (55,56). No standards are currently endorsed on the proportion of attempts required to provide hemostasis in clinical practice. However, recording and monitoring this rate, and its comparison to reference data, may be useful to improve digestive bleeding management with endoscopy. This indicator is proposed to guarantee that this data be available.

In esophageal varices, given their good response to treatment, initial management with band ligation is key, leaving sclerosis as second option in case of band ligation failure (11).

Its reference, goal, or standard should be 100%.

# D-04. Recommendations following dilation for esophageal peptic stricture

Definition and formula
Percentage of cases where proton pump inhibitors (PPIs) are indicated following
dilation for a benign esophageal stricture
Numerator: 100 $\cdot$ cases where PPI indication is recorded
Denominator: total cases with dilation for esophageal peptic stricture
Type, temporal relationship, quality dimension
Outcome - Effectiveness
Evidence
High

When used in patients having suffered from peptic stricture, PPIs reduce the need for future dilations (8,24,57,58).

Its reference, goal or standard should be 100%.



## D-05. Recommendations following ulcer identification

Definition and formula
Percentage of cases where proton pump inhibitors (PPIs) or H2 antihistamines are
indicated and Helicobacter testing is indicated if previously not performed, when
gastric or duodenal ulcers are found
Numerator: 100 $\cdot$ cases where prior PPI indication and Helicobacter testing indication
was recorded, or the indication is established and testing performed after the
procedure
Denominator: total cases where a gastric or duodenal ulcer was found
Type, temporal relationship, quality dimension
Outcome - Effectiveness
Evidence
High

Antisecretory therapy is indicated for patients with newly identified gastric or duodenal ulcer (59,60).

*H. pylori* is a common cause of gastric and duodenal ulcer. Its eradication dramatically reduces ulcer recurrence. The ASGE (8) recommends that all patients with gastric or duodenal ulcers identified during endoscopy should undergo *Helicobacter* testing (24,61,62).

Its reference, goal, or standard should be 100%.

## CONCLUSIONS

In this article, we recommend a number of indicators to be included in quality improvement programs for gastroscopy. It is important that we focus only on some key indicators. Various scientific societies agree on the importance of routinely measuring some indicators. However, if an endoscopy unit performs above standard during continuous monitoring of a given indicator, and sustains this long-term, such monitoring will be an unnecessary task failing to identify any opportunities for improvement. As this flexibility is advisable for each unit, and indicator monitoring should be adapted in each one to their improvement needs. For other quality-related

tasks, as in implementing an improvement cycle or redesigning a care activity, quality assessment using the highest possible number of indicators is to be preferred. Another aspect worth considering is reliability when measuring indicators. This aspect is particularly important in selected situations, including those involving performance comparisons between endoscopy units, or when different evaluators participate in a continuous quality improvement program.

#### REFERENCES

1. Arcelay A. Adaptación de un modelo de calidad total a las instituciones sanitarias españolas. Rev Calid Asist 2000;15:184-92.

2. Rose S, Shah BJ, Onken J, et al. Introducing the Gastroenterologist-Accountable Professionalism in Practice (G-APP) pathway: bridging the G-APP-replacing MOC with a model for lifelong learning and accountability. Gastroenterology 2015;149(6):1609-26. DOI: 10.1053/j.gastro.2015.08.009

3. Trujillo-Benavides OE, Navarro-García AM, Baltazar-Montúfar P. Registro de indicadores de calidad de la esofagogastroduodenoscopia en el Hospital de Especialidades del Centro Médico Nacional La Raza del IMSS. Rev Gastroenterol Mex 2009;74(4):(301-5).

4. López-Picazo J, Alberca-de-las-Parras F, Sánchez-del Río A, et al. Quality indicators in digestive endoscopy: introduction to structure, process, and outcome common indicators. Rev Esp Enferm Dig 2017;109(6):435-50. Available from: https://online.reed.es/fichaArticulo.aspx?iarf=684760749230-414273194169

5. Sánchez-del-Río A, Pérez-Romero S, López-Picazo J, et al. Indicadores de calidad en colonoscopia. Procedimiento de la colonoscopia. Rev Esp Enferm Dig 2018;110(5):316-26. DOI: 10.17235/reed.2018.5408/2017

6. Alberca de las Parras F, López Picazo J, Pérez Romero S, et al. Indicadores de calidad en colangiopancreatografía retrógrada endoscópica. Procedimiento de la colangiopancreatografía retrógrada endoscópica. Rev Esp Enferm Dig 2018;110(10):658-66. DOI: 10.17235/reed.2018.5652/2018

 Donavedian A. La calidad de la asistencia. ¿Cómo podría ser evaluada? JANO 1989;864:103-10.



8. Park WG, Shaheen NJ, Cohen J, et al. ASGE/ACG Task Force on quality in endoscope. Quality indicators for EGD. Gastrointest Endosc 2015;81:17-30.

9. Armstrong D, Barkun A, Bridge R, et al. Canadian Association of Gastroenterology consensus guidelines on safety and quality indicators in endoscopy. Can J Gastroenterol Hepatol 2012;26(1):17-31. DOI: 10.1155/2012/173739

10. Chávez-Tapia NC, Barrientos-Gutiérrez T, Téllez-Ávila FI, et al. Antibiotic prophylaxis for cirrhotic patients with upper gastrointestinal bleeding. Cochrane Database Syst Rev 2010:CD002907. DOI: 10.1002/14651858.CD002907.pub2

11. Hwang JO, Shergill AK, Acosta RD, et al.; ASGE standards of practice committee. The role of endoscopy in the management of variceal hemorrhage. Gastrointest Endosc 2014;80(2):221-7. DOI: 10.1016/j.gie.2013.07.023

12. García-Tsao G, Sanyal AJ, Grace ND, et al. Prevention and management of gastroesophageal varices and variceal hemorrhage in cirrhosis. Hepatology 2007;46:922-3. DOI: 10.1002/hep.21907

13. Banerjee S, Shen B, Baron TH, et al. Antibiotic prophylaxis for GI endoscopy. Gastrointest Endosc 2008;67:791-8. DOI: 10.1016/j.gie.2008.02.068

14. Fernández J, Ruiz del Árbol L, Gómez C, et al. Norfloxacin vs ceftriaxone in the prophylaxis of infections in patients with advanced cirrhosis and hemorrhage. Gastroenterology 2006;131:1049-56. DOI: 10.1053/j.gastro.2006.07.010

15. Lipp A, Lusardi G. Systemic antimicrobial prophylaxis for percutaneous endoscopic gastrostomy. Cochrane Database Syst Rev 2006;CD005571.

16. Jain NK, Larson DE, Schroeder KW, et al. Antibiotic prophylaxis for percutaneous endoscopic gastrostomy: a prospective, randomized, double-blind clinical trial. Ann Intern Med 1987;107:824-8. DOI: 10.7326/0003-4819-107-6-824

17. Jain R, Maple JT, Anderson MA, et al (ASGE standards of practice committee). The role of endoscopy in enteral feeding. Gastrointest Endosc 2011;74(1):7-12. DOI: 10.1016/j.gie.2010.10.021

18. Sreedharan A, Martin J, Leontiadis GI, et al. Proton pump inhibitor treatment initiated prior to endoscopic diagnosis in upper gastrointestinal bleeding. Cochrane Database Syst Rev 2010;(7):CD005415. DOI: 10.1002/14651858.CD005415.pub3

19. De Franchis R, Baveno VF. Revising consensus in portal hypertension: report of the Baveno V consensus workshop on methodology of diagnosis and therapy in portal hypertension. J Hepatol 2010;53:762-8. DOI: 10.1016/j.jhep.2010.06.004

20. Wells M, Chande N, Adams P, et al. Meta-analysis: vasoactive medications for the management of acute variceal bleeds. Aliment Pharmacol Ther 2012;35:1267-78. DOI: 10.1111/j.1365-2036.2012.05088.x

21. Bisschops R, Areia M, Coron E, et al. Performance measures for upper gastrointestinal endoscopy: a European Society of Gastrointestinal Endoscopy (ESGE) Quality Improvement Initiative. United European Gastroenterol J 2016;4(5):629-56. DOI: 10.1055/s-0042-113128

22. Jeon J, Luebeck EG, Moolgavkar SH. Age effects and temporal trends in adenocarcinoma of the esophagus and gastric cardia (United States). Cancer Causes Control 2006;17:971-81.8. DOI: 10.1007/s10552-006-0037-3

23. Gurudu SR, Ramírez FC. Quality metrics in endoscopy. Gastroenterol Hepatol 2013;9(4):228-33.

24. González-Thompson JL, De la Torre-Bravo A, Abdo Francis JM, et al. Primer Consenso Mexicano sobre Calidad en Endoscopia Gastrointestinal. Asociación Mexicana de Endoscopia Gastrointestinal. Endoscopia 2011;23(4):195-201.

25. Teh JL, Tan JR, Lau LJF, et al. Longer examination time improves detection of gastric cancer during diagnostic upper gastrointestinal endoscopy. Clin Gastroenterol Hepatol 2015;13:480-7.e2.

26. Graham DY, Schwartz JT, Cain GD, et al. Prospective evaluation of biopsy number in the diagnosis of esophageal and gastric carcinoma. Gastroenterology 1982;82:228-31.

27. Evans JA, Chandrasekhara V, Chathadi KV, et al. ASGE standards of practice committee. The role of endoscopy in the management of premalignant and malignant conditions of the stomach. Gastrointest Endosc 2015;82(1):1-8. DOI: 10.1007/s00464-015-4111-3

28. Dinis-Ribeiro M, Areia M, De Vries AC, et al. Management of precancerous conditions and lesions in the stomach (MAPS). Endoscopy 2012;44:74-94. DOI: 10.1055/s-0031-1291491

29. Evans JA, Early DS, Fukami N, et al. ASGE standards of practice committee. The role of endoscopy in Barrett's esophagus and other premalignant conditions of the esophagus. Gastrointest Endosc 2012;76(6):1087-94.

30. Spechler SJ, Sharma P, Souza RF, et al. American Gastroenterological Association technical review on the management of Barrett's esophagus. Gastroenterology 2011;140:e18-52;quiz e13. DOI: 10.1053/j.gastro.2011.01.031

31. Wang KK, Sampliner RE; Practice Parameters Committee of the American College of Gastroenterology. Updated guidelines 2008 for the diagnosis, surveillance and therapy of Barrett's esophagus. Am J Gastroenterol 2008;103:788-97. DOI: 10.1111/j.1572-0241.2008.01835.x

32. Abrams JA, Kapel RC, Lindberg GM, et al. Adherence to biopsy guidelines for Barrett's esophagus surveillance in the community setting in the United States. Clin Gastroenterol Hepatol 2009;7:736-42;quiz 710. DOI: 10.1016/j.cgh.2008.12.027

33. Pais WP, Duerksen DR, Pettigrew NM, et al. How many duodenal biopsy specimens are required to make a diagnosis of celiac disease? Gastrointest Endosc 2008;67:1082-7.

34. Kurien M, Evans KE, Hopper AD, et al. Duodenal bulb biopsies for diagnosing adult celiac disease: is there an optimal biopsy site? Gastrointest Endosc 2012;75:1190-6.

35. Sharaf RN, Shergill AK, Odze RD, et al. ASGE standards of practice committee. Endoscopic mucosal tissue sampling. Gastrointest Endosc 2013;78(2):216-24. DOI: 10.1016/j.gie.2013.04.167

36. Odze R, Goldblum J (eds.). Surgical pathology of the GI tract, liver, biliary tract, and pancreas. 2<sup>nd</sup> ed. Philadelphia (Pa): Saunders Elsevier; 2009.

37. Rugge M, Zaninotto G, Parente P, et al. Barrett's esophagus and adenocarcinoma risk: the experience of the North-Eastern Italian Registry (EBRA). Ann Surg 2012;256:788-94; discussion 794-5.

38. Sikkema M, Looman CW, Steyerberg EW, et al. Predictors for neoplastic progression in patients with Barrett's esophagus: a prospective cohort study. Am J Gastroenterol 2011;106:1231-8. DOI: 10.1038/ajg.2011.153

39. Vahabzadeh B, Seetharam AB, Cook MB, et al. Validation of the Prague C&M criteria for the endoscopic grading of Barrett's esophagus by gastroenterology trainees: a multicenter study. Gastrointest Endosc 2012;75:236-41. DOI: 10.1016/j.gie.2011.09.017

40. Sharma P, Dent J, Armstrong D, et al. The development and validation of an endoscopic grading system for Barrett's esophagus: the Prague C & M criteria. Gastroenterology 2006;131:1392-9. DOI: 10.1053/j.gastro.2006.08.032

41. Spechler SJ, Zeroogian JM, Antonioli DA, et al. Prevalence of metaplasia at the gastro-oesophageal junction. Lancet 1994;344:1533-6. DOI: 10.1016/S0140-6736(94)90349-2

42. Laine L, Jensen DM. Management of patients with ulcer bleeding. Am J Gastroenterol 2012;107:345-60;quiz 361. DOI: 10.1038/ajg.2011.480

43. Villanueva C, Colomo A, Bosch A, et al. Transfusion strategies for acute upper gastrointestinal bleeding. N Engl J Med 2013;368:11-21. DOI: 10.1056/NEJMoa1211801

44. Hearnshaw SA, Logan RF, Lowe D, et al. Acute upper gastrointestinal bleeding in the UK: patient characteristics, diagnoses and outcomes in the 2007 UK audit. Gut 2011;60:1327-35. DOI: 10.1136/gut.2010.228437

45. García-Iglesias P, Villoria A, Suárez D, et al. Meta-analysis: predictors of rebleeding after endoscopic treatment for bleeding peptic ulcer. Aliment Pharmacol Ther 2011;34:888-900. DOI: 10.1111/j.1365-2036.2011.04830.x

46. Theivanayagam S, Lim RG, Cobell WJ, et al. Administration of erythromycin before endoscopy in upper gastrointestinal bleeding: a meta-analysis of randomized controlled trials. Saudi J Gastroenterol 2013;19:205-10. DOI: 10.4103/1319-3767.118120

47. Barkun A, Sabbah S, Enns R, et al. The Canadian Registry on Nonvariceal Upper Gastrointestinal Bleeding and Endoscopy (RUGBE): endoscopic hemostasis and proton pump inhibition are associated with improved outcomes in a real-life setting. Am J Gastroenterol 2004;99:1238-46. DOI: 10.1111/j.1572-0241.2004.30272.x

48. Huang ES, Karsan S, Kanwal F, et al. Impact of nasogastric lavage on outcomes in acute GI bleeding. Gastrointest Endosc 2011;74:971-80. DOI:

#### 10.1016/j.gie.2011.04.045

49. Winstead NS, Wilcox CM. Erythromycin prior to endoscopy for acute upper gastrointestinal haemorrhage: a cost-effectiveness analysis. Aliment Pharmacol Ther 2007;26:1371-7. DOI: 10.1111/j.1365-2036.2007.03516.x

50. Forrest JA, Finlayson ND, Shearman DJ. Endoscopy in gastrointestinal bleeding. Lancet 1974;2:394-7. DOI: 10.1016/S0140-6736(74)91770-X

51. Gralnek I, Dumonceau J-M, Kuipers E, et al. Diagnosis and management of nonvariceal upper gastrointestinal hemorrhage: European Society of Gastrointestinal Endoscopy (ESGE) Guideline. Endoscopy 2015;47:a1-a46.

52. Marmo R, Rotondano G, Piscopo R, et al. Dual therapy versus monotherapy in the endoscopic treatment of high-risk bleeding ulcers: a meta-analysis of controlled trials. Am J Gastroenterol 2007;102:279-89;quiz 469. DOI: 10.1111/j.1572-0241.2006.01023.x

53. Laine L, Jensen DM. Management of patients with ulcer bleeding. Am J Gastroenterol 2012;107:345-60;quiz 361. DOI: 10.1038/ajg.2011.480

54. Laine L, McQuaid KR. Endoscopic therapy for bleeding ulcers: an evidencebased approach based on meta-analyses of randomized controlled trials. Clin Gastroenterol Hepatol 2009;7:33-47;quiz 1-2. DOI: 10.1016/j.cgh.2008.08.016

55. Marmo R, Koch M, Cipolletta L, et al. Predicting mortality in nonvariceal upper gastrointestinal bleeders: validation of the Italian PNED score and prospective comparison with the Rockall score. Am J Gastroenterol 2010;105:1284-91. DOI: 10.1038/ajg.2009.687

56. Chiu PW, Ng EK, Cheung FK, et al. Predicting mortality in patients with bleeding peptic ulcers after therapeutic endoscopy. Clin Gastroenterol Hepatol 2009;7(3):311-6;quiz 253.

57. Silvis SE, Farahmand M, Johnson JA, et al. A randomized blinded comparison of omeprazole and ranitidine in the treatment of chronic esophageal stricture secondary to acid peptic esophagitis. Gastrointest Endosc 1996;43:216-21. DOI: 10.1016/S0016-5107(96)70319-X

58. Jaspersen D, Schwacha H, Schorr W, et al. Omeprazole in the treatment of patients with complicated gastro-oesophageal reflux disease. J Gastroenterol Hepatol



1996;11:900-22009;7:311-6;quiz 253. DOI: 10.1111/j.1440-1746.1996.tb00269.x

59. Lauritsen K, Rune SJ, Bytzer P, et al. Effect of omeprazole and cimetidine on duodenal ulcer: a double-blind comparative trial. N Engl J Med 1985;312:958-61. DOI: 10.1056/NEJM198504113121505

60. Lauritsen K, Rune SJ, Wulff HR, et al. Effect of omeprazole and cimetidine on prepyloric gastric ulcer: double blind comparative trial. Gut 1988;29:249-53. DOI: 10.1136/gut.29.2.249

61. Ford AC, Delaney BC, Forman D, et al. Eradication therapy for peptic ulcer disease in Helicobacter pylori positive patients. Cochrane Database Syst Rev 2006;CD003840.

62. Banerjee S, Cash BD, Dominitz JA, et al. The role of endoscopy in the management of patients with peptic ulcer disease. Gastrointest Endosc 2010;71:663-8. DOI: 10.1016/j.gie.2009.11.026



# Table 1. Quality indicators in esophagogastroduodenoscopy (in italics thoseelaborated upon in the text)

A. Structure	
01. Valid informed consent*	5
02. Antithrombotic medication management plan*	
03. Experienced endoscopist*	
04. Discharge plan*	
05. Discharge report quality*	
06. Endoscopy equipment disinfection procedure	
07. Structural and functional endoscopy unit characteristics*	
B. Process - pre-procedure	
01. Correct indication*	
02. Informed consent form signing*	
03. Clinical assessment *	
04. Planned sedation*	
05. Antithrombotic medication management*	
06. Appropriate follow-up of patients with adenoma, serrated polyps <sup>+</sup>	
07. Antibiotic prophylaxis <sup>‡</sup>	
08. Procedure degree of difficulty (Schutz grade) <sup>*</sup>	
09. Drug prophylaxis <sup>s</sup>	
10. Fasting instructions for gastroscopy <sup>§</sup>	
C. Process - intra-procedure	
01. Graphic documentation*	
02. Sedated patient monitoring*	
03. Recording of immediate adverse events*	
04. Colon preparation <sup>+</sup>	
05. Complete colonoscopy <sup>+</sup>	



- 06. All polyps smaller than 20 mm removed⁺
- 07. All polyps smaller than 20 mm removed in single fragment $^{\scriptscriptstyle \dagger}$

08. Withdrawal time⁺

09. Biopsy taking in patients with chronic diarrhea⁺

10. Number and distribution of biopsy samples in patients with chronic inflammatory

bowel disease⁺

11. Deep cannulation of intended duct in native papilla<sup>‡</sup>

12. Choledocholithiasis removal<sup>‡</sup>

13. Stricture resolution<sup>‡</sup>

14. Radiation estimation<sup>‡</sup>

15. Complete exam§

16. Gastroscopy duration<sup>§</sup>

17. Biopsy taking§

18. Measurement of Barrett's esophagus<sup>§</sup>

19. Description and location of bleeding lesions<sup>§</sup>

20. Approach to peptic ulcers§

21. Primary endoscopic hemostasis§

D. Process - post-procedure

01. Patient recovery\*

02. Information on discharge\*

03. Recording of delayed adverse events\*

04. Recording of colon preparation quality<sup>+</sup>

05. Withdrawal time⁺

06. Recommendations following peptic esophageal stricture dilation<sup>§</sup>

07 Recommendations for identified ulcers<sup>®</sup>

<u>E. Outcome</u>

01. Incidence of adverse events\*

02. Perceived quality and patient satisfaction\*



03. Percentage of colonoscopies with adenoma<sup>+</sup>

04. Mean number of adenomas per colonoscopy<sup>+</sup>

05. Incidence of interval cancer<sup>+</sup>

\*General indicators (4). <sup>+</sup>Colonoscopy-specific indicators (5). <sup>+</sup>Endoscopic retrograde cholangiopancreatography-specific indicators (6). <sup>§</sup>Gastroscopy-specific indicators.



## Table 2. Forrest classification

Туре	Characteristics	% rebleed
IA	Spurting hemorrhage	90%
IB	Oozing hemorrhage	20-30%
IIA	Visible non-bleeding vessel	30-51%
IIB	Adherent clot	25-41%
IIC	Hematin-covered ulcer bed	0-5%
111	Clean ulcer	0-2%









Fig. 1. Procedimiento de la gastroscopia.